

GENERAL TERMS AND CONDITIONS FOR THE RENTAL OF ELECTRIC BICYCLES AND EQUIPMENT AT THE IDRIJA TOURISM BOARD

Article 1

(General Conditions)

These General Terms and Conditions define the terms for the rental and use of electric bicycles and related equipment (hereinafter: e-bikes) provided by the Idrija Tourism Board (hereinafter: the Lessor), as well as the rights and obligations of the Lessor and the Lessee.

They are binding as contractual provisions in accordance with Article 120 of the Code of Obligations of the Republic of Slovenia.

For the purposes of these Terms:

- **E-bikes (and equipment)** are the property of the Idrija Tourism Board, Mestni trg 2, 5280 Idrija, the Lessor.
- **Rental point** is the location where the rental contract is concluded and where the e-bike is picked up and returned.
- **Lessee** is the person who rents the e-bike.

These Terms are published at www.visit-idrija.si and are an integral part of each rental agreement. The Lessor reserves the right to change or amend the Terms, which become valid on the date of publication unless otherwise stated.

Rental of e-bikes is governed by these Terms and a duly completed and signed **Rental Agreement**, which includes a handover and return report and serves as a rental contract.

The contract is concluded when both parties complete and sign the Rental Agreement. The Agreement is provided and filled out at the rental point. Incomplete Agreements may be returned for correction. If the Lessee fails to complete it properly, the Lessor may unilaterally terminate the rental contract.

Article 2

(Who May Use the Service)

The Lessee must meet the requirements set out in these Terms. A valid ID must be presented at the time of rental.

E-bikes may only be used by adults. Minors may use an e-bike only when accompanied by an adult, who assumes full responsibility for the minor's use of the bike. The Lessor may refuse to hand over an e-bike to any person deemed unfit to ride under traffic regulations or for other justified reasons.

Article 3

(Rental Procedure)

The Lessee must express their interest at least 3 days in advance via email (tic@visit-idrija.si) or phone (+386 (0)5 37 43 916). The date, time, and number of bikes are agreed upon. Late reservations may be accepted if bikes are available.

The pick-up and return location is the Tourist Information Center Idrija (TIC Idrija), Prelovčeva 5, 5280 Idrija. On the day of rental, the Lessee must bring a valid ID, agree to all terms with a staff member, and sign the Rental Agreement.

In group rentals, one person may sign on behalf of others but must provide required data for all users.

Upon handover, both parties inspect the bike. Any defects must be reported before leaving the rental point. The e-bike must be returned in the same condition (except for acceptable wear such as dirt or low battery). Return time must follow the Rental Agreement.

A return report is signed upon return. In case of delay, a penalty of **€20 per hour per bike** is charged.

Article 4

(Rental Fee)

During the **Danube GeoTour Plus** project (until 30.6.2026), e-bike rental is **free of charge**. A **maintenance and insurance fee of €0.00 per bike per day** is applied. This covers cleaning, repairs, and insurance.

Article 5

(Usage Conditions)

The Lessee uses the e-bike at their own risk and only for normal riding purposes in public traffic, as an average recreational cyclist would.

By signing the Agreement, the Lessee declares they are physically and mentally capable of riding and accepts full responsibility.

Responsibilities include:

- Using the bike with care and per these terms
- Keeping the bike secured and supervised
- Not endangering oneself or others
- Not dismantling the bike
- Not using the bike in sports competitions
- Not subleasing or using it commercially
- Not transporting hazardous or illegal materials or persons
- Not riding under the influence of alcohol or substances
- Not intentionally damaging the bike
- Following bike usage instructions and road traffic laws of Slovenia

Article 6

(Liability for Damage)

The Lessee is liable for any damage caused during the rental period.

If damage occurs due to misuse, the Lessee must reimburse the cost based on the attached **price list**. If the e-bike is stolen, not returned, or irreparably damaged, the Lessee pays compensation equal to the value of a new bike.

If a third party steals the bike or it's damaged in an accident, the Lessee must submit a police report and deposit a **security fee** (refundable depending on insurance claim outcome).

Force majeure excludes liability.

Article 7

(Damage Price List)

Examples of costs:

- Helmet/lock/key loss: €30.00
- Battery charger/key loss: €80.00
- Battery loss: €700.00
- Service intervention within 20 km: €30.00 + €2/km beyond
- Damaged brake lever: €20.00
- Damaged gear shifter: €30.00
- Chain: €30.00
- Tire damage: €35.00
- Rear derailleur: €85.00
- Display: €150.00
- Pedal: €30.00
- Front/rear wheel: €50.00
- Kickstand: €25.00
- Bottle holder: €15.00
- Helmet damage: €35.00
- Irreparable bike damage or loss: €2,200.00

All prices include part and labor. Actual costs may be charged if prices are higher at the supplier.

Article 8

(Lessor Liability)

The Idrija Tourism Board is not liable for any personal injuries, accidents, or damage to the Lessee or third parties during e-bike use.
Nor is it responsible for fines or damages caused by non-compliance with traffic laws.

Article 9

(Contract Termination)

In case of violation of these Terms or the Rental Agreement, the Lessor may immediately terminate the contract and repossess the e-bike. Maintenance and insurance fees are not refunded. Any damages are charged as per these Terms.

Article 10

(Jurisdiction)

Slovenian law applies. Disputes should be resolved amicably. If not possible, the competent court is the **Local Court in Idrija**.

Annex:

Electric Bike Rental Agreement

Annex:

DOGOVOR O NAJEMU E-KOLESA**Electric Bike Rental Agreement**

Datum izposoje/ Date of rental:	
Trajanje izposoje/ Duration of rental (Datum, ura/Date,time):	Od/ From: Do/ To:
Ime in priimek najemnika/ Name and surname of the Renter:	
Naslov/ Address:	
Država, mesto/ Country, city:	
Kontakt/ Contact information:	

	ODDAJNI ZAPISNIK/ HANDOVER REPORT:	PREVZEMNI ZAPISNIK/ RETURN REPORT:
Kolesarska oprema (čelada, ključavnica, ključ ključavnice)/ Bicycle equipment (helmet, lock, lock key):		
Baterija in adapter za polnjenje baterije/ Battery and charging adapter:		
Zavorna ročka z napeljavo/ Brake lever with wiring:		
Prestavna ročka z napeljavo/ Gear shifter with wiring:		
Veriga/ Chain:		
Plašč/ Tyre:		
Zadnji menjalnik/ Rear derailleur:		
Zaslon/ Display:		
Pedali/ Pedals:		
Prednje in zadnje kolo/ Front and rear wheel:		
Torba/ Bag:		
Opora za kolo (tačka)/ Kickstand:		
Nosilec bidona/ Bottle cage:		

Oddajni zapisnik/ Handover report:

Prevzemni zapisnik/ Return report:

Izjava o odgovornosti/ Declaration of liability

S podpisom izrecno in brezpogojno izjavljam, da sem podrobno prebral/a Splošne pogoje najema električnih koles in opreme pri Zavodu za turizem Idrija, Mestni trg 2, 5280 Idrija, Slovenija. Splošni pogoji so mi v celoti razumljivi, z njimi se strinjam in jih sprejemam. Izjavljam, da se bom vozil/a na lastno odgovornost ter da v primeru nesreč ali poškodb ne bom prenašal/a odgovornosti na izposojevalca električnih koles.

By signing, I explicitly and unconditionally declare that I have thoroughly read the General Terms and Conditions for renting electric bikes and equipment at the Idrija Tourism Board, Mestni trg 2, 5280 Idrija, Slovenia. I fully understand the General Terms and Conditions, agree with them, and accept them. I declare that I will ride at my own risk and that I will not hold the electric bike rental provider liable in any events of accidents or injuries.

Varstvo osebnih podatkov/ Protection of Personal Data:

Zavod za turizem Idrija bo zbrane osebne podatke hranil in obdeloval zgolj za namene izvedbe storitve izposoje koles. Osebne podatke obdelujemo v skladu z določili Splošne uredbe o varstvu podatkov (GDPR) in z vsebino veljavnega Zakona o varstvu osebnih podatkov ter vsemi internimi akti, ki urejajo varstvo osebnih podatkov. Več informacij o obdelavi osebnih podatkov in o pravicah, ki iz nje izvirajo, si lahko preberete na spletni strani: <https://www.visit-idrija.si/sl/izjava-o-varstvu-osebnih-podatkov/>. Dodatna vprašanja lahko naslovite tudi na pooblaščenca osebo za varstvo podatkov na dpo@datainfo.si.

The Idrija Tourism Institute will collect and process personal data solely for the purpose of providing bicycle rental services. Personal data is processed in accordance with the provisions of the General Data Protection Regulation (GDPR), the applicable Personal Data Protection Act, and all internal regulations governing data protection. For more information on data processing and the rights arising from it, please refer to our website: <https://www.visit-idrija.si/en/gdpr/>. Additional questions can be addressed to the Data Protection Officer at dpo@datainfo.si.

S podpisom potrjujem v oddajnem zapisniku navedena dejstva in seznanjenost z izjavami./ By signing, I confirm the facts stated in the handover report and that I am familiar with the statements.

Podpis ob oddaji/ Signature upon Handover:

Datum/ Date: _____

Datum/ Date: _____

Podpis najemnika/ Renter's signature:

Podpis najemodajalca/ Provider's
signature:

S podpisom potrjujem v prevzemnem zapisniku navedena dejstva./ By signing, I confirm the facts stated in the return report.

Podpis ob prevzemu (vrnitvi) e-kolesa/ Signature upon E-Bicycle Return:

Datum/ Date: _____

Datum/ Date: _____

Podpis najemnika/ Renter's signature:

Podpis najemodajalca/ Provider's
signature: